**Club Fitting Professional**

**Overview**

The Club Fitting Professional promotes and provides a positive, complete, and accurate club fitting experience for members of all skill set or age by utilizing an assortment of technology, fitting components and fitting techniques.  Utilizing expert product knowledge, the Club Fitting Professional will  work closely with the coaching team and member to make effective equipment recommendations and drive equipment sales.

**Responsibilities**

* Provide outstanding member service by evaluating members golf club needs and desires through listening to their needs and responding with applicable solutions.
* Executes a positive club fitting experience by assisting members in finding the right products, providing creative solutions and creating results to improve performance.
* Provides necessary and accurate verbal and written fitting support follow up to members in a timely and efficient manner.
* Responsible for the maintenance and inventory management of all fitting components and fitting technology.
* In conjunction with the GPC Director, responsible for the development and commitment to best in class standardized fitting practices, member service and post fitting summaries.
* Supports GPC staff in the placement, management, tracking and confirmation of special order golf equipment.
* Promotes club fitting through in-person events and club communication channels educating members on club and ball technology, club components and club related fitting techniques.
* Responsible for the innovative development of fitting programing and or promotion to include practice facility, on course and off course.
* Promotes fittings and other golf activities and cultivates a book of business through engagement with members and involvement in other Club events or activities.
* Meets regularly with the GPC Director and coaching team to integrate efforts in coaching and club fitting.
* Remains visible to The Landings Club membership, actively involved in Club events and programs to engage with beginner golfers.
* Assists in scheduling, checking in and setting up clients in the golf operating systems
* Assists in daily operations of the GPC, including but not limited to, set-up and breakdown of fittings, lessons, schools and clinics
* Maintains a visible presence to members around the GPC, practice facilities and golf courses to remain engaged with all Club members.
* Supports GPC Coaching Team events with fittings for students.
* Provides timely and accurate sales reporting
* Other duties as assigned by the Golf Performance Center & Coaching Director

**Qualifications**

* 3+ Years Minimum Experience in Golf Club Fitting
* Prior private or resort golf facility experience preferred
* Ability to implement established/proven fitting principles, while utilizing new or advanced fitting technology.
* Class A PGA or LPGA Certification preferred
* Thorough knowledge of golf and related equipment and technology
* Excellent verbal communication skills
* Must be patient, a courteous listener and have the ability to show empathy
* Ability to work a flexible schedule, including afternoons, evenings and weekends
* Travel Required up to 5%
* Ability to walk and stand for extended periods, sit, reach, grasp, talk, hear, listen, bend, twist, kneel and perform repetitive motions
* Ability to push, pull, lift, carry or otherwise move up to 20 lbs.
* Ability to work in a variety of outside weather conditions, including extreme heat, cold, wind and rain
* Ability to work varied shifts inclusive of evenings, weekends and holidays